

Office of Consumer Health Assistance (OCHA)

The Office of Consumer Health Assistance (OCHA) is dedicated to empowering Nevada residents with the knowledge and resources to confidently navigate their healthcare rights and responsibilities. We provide comprehensive support to consumers and injured workers, offering clear guidance on health insurance plans, workers' compensation policies, eligibility criteria, appeal processes, quality-of-care complaints, and medical billing issues.

OCHA serves as a steadfast advocate, ensuring consumers are well-informed about their options and obligations. We equip individuals with the tools needed to make informed healthcare decisions, fostering confidence and clarity in navigating complex insurance systems.

Additionally, OCHA connects uninsured and underinsured individuals with vital resources, including healthcare access programs and prescription medication assistance, promoting equitable access to quality healthcare for all Nevadans.

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